

## Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

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PUBLIC SERVICE COMMISSION

WC Docket No.

In the Matter of Section 63.71 Application of

Global Crossing Telecommunications, Inc.

For Authority Pursuant to Section 214 of the Communications Act of 1934, as amended, to Discontinue the Provision of Certain Voice Services

## SECTION 63.71 APPLICATION OF GLOBAL CROSSING TELECOMMUNICATIONS, INC.

Global Crossing Telecommunications, Inc. (FRN: 0002-8505-19)<sup>1</sup>, a CenturyLink company, seeks authorization pursuant to Section 214(a) of the Communications Act of 1934, as amended, 47 U.S.C. § 214(a), and Section 63.71 of the Commission's rules, 47 C.F.R. § 63.71, to discontinue certain Voice services in certain metropolitan areas in California, Connecticut, Illinois, Kansas, Kentucky, Massachusetts, Michigan, Minnesota, Washington and Wisconsin.

CenturyLink provides the following information pursuant to Section 63.71 of the Commission's Rules:

#### 1. Name and Address of the Carrier

Global Crossing Telecommunications, Inc. 100 CenturyLink Drive Monroe, LA 71203

<sup>&</sup>lt;sup>1</sup> Global Crossing Telecommunications, Inc. is a subsidiary of CenturyLink, Inc. (FRN 0018-6268-53).

## 2. Date of Planned Service Discontinuance

CenturyLink plans to discontinue the affected services on or around February 3, 2020 or as soon thereafter as any necessary regulatory approvals are obtained.

## 3. Points of Geographic Areas of Service Affected

CenturyLink proposes to discontinue the affected services in the metropolitan areas of Canoga Park, San Jose, and Santa Clara, California; North Haven, Connecticut; Elmhurst, Chicago, Peoria, and Ursa, Illinois; Battle Creek, Michigan; Wichita, Kansas; Lexington, Kentucky; Mashpee, Massachusetts; Cloquet, Eden Prairie, Minneapolis and Plymouth, Minnesota; Seattle, Washington; and Algoma, Madison and Middletown, Wisconsin.

## 4. Description of Services Affected

Long distance domestic and international calling (1+ or direct dialed, toll free or 800 services) over switched or dedicated facilities. Long distance toll service includes all calls outside the local exchange and local toll service areas, calls that originate in one LATA and terminate in another, and international calls.

## 5. Brief Description of the Dates and Methods of Notice to All Affected Customers

CenturyLink sent a written notification of the planned discontinuance to the customers affected by the proposed discontinuance in accordance with Section 63.71(a) of the Commission's Rules. Customer notifications were sent by United Parcel Service or U.S. Mail on October 29, 2019. A copy of the notification is attached to this application (Attachment A).

## 6. Whether the Carrier is Considered Dominant or Non-dominant with Respect to the Service to be Discontinued

CenturyLink is considered non-dominant with respect to the services to be discontinued.

## 7. Other Information

In accordance with Section 63.71(a) of the Commission's Rules, a copy of this application is being mailed concurrently with its filing to the entities listed on the attached certificate of service.

#### CONCLUSION

The public convenience and necessity will not be adversely affected by the discontinuance of the services described herein. Advance notice has been provided to all affected customers, giving them ample time to arrange substitute services, which are readily available and include, but are not limited to, other services offered by other CenturyLink affiliates. Therefore, CenturyLink respectfully requests that the Commission approve this Section 63.71 application.<sup>2</sup>

Respectfully submitted,

GLOBAL CROSSING TELECOMMUNICATIONS, INC.

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Its Attorney

December 6, 2019

<sup>&</sup>lt;sup>2</sup> Although CenturyLink proposes in this application to discontinue a TDM-based voice service, this discontinuance is not a "technology transition," as defined in 47 C.F.R. § 63.60(i), as the affected customers can choose to switch to another TDM-based voice service provided by CenturyLink, as well as other alternatives offered by CenturyLink and its competitors.



CBC Project NumAccount NumberKeycode Company Contact Alternate 1 Address Delivery Address

# Important Notice Regarding the Planned Discontinuance of Traditional Long Distance Services Provided by Global Crossing Telecommunications, Inc., a CenturyLink Company

Service Address: Service Address

Dear Contact,

At CenturyLink, our goal is to provide you with great quality and value while still remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings and infrastructure. Occasionally our evaluation directs us to make changes to some products or service.

This letter serves as formal notice that certain voice and data services provided by Global Crossing Telecommunications, Inc., a CenturyLink company, to your company throughout the Canoga Park, San Jose, and Santa Clara, California metropolitan areas; North Haven, Connecticut metropolitan area; Elmhurst, Chicago, Peoria, and Ursa, Illinois metropolitan areas; Battle Creek, Michigan metropolitan area; Wichita, Kansas metropolitan area; Lexington, Kentucky metropolitan area; Mashpee, Massachusetts metropolitan area; Cloquet, Eden Prairie, Minneapolis and Plymouth, Minnesota metropolitan areas; Seattle, Washington metropolitan area; or Algoma, Madison and Middletown, Wisconsin metropolitan areas will be discontinued on or after February 3, 2020 subject to approval of the Federal Communications Commission (FCC) and any other relevant state regulatory commissions. This action is necessary because the equipment associated with these services has been discontinued by the manufacturer and is no longer supported.

You are receiving this notice because you currently subscribe to long distance domestic and international calling (1+ or direct dialed, toll free or 800 services) over switched or dedicated facilities, which, subject to the approval of the FCC and any relevant state regulatory commissions, will be discontinued as a result of the planned decommission of certain switches. Long distance toll service includes all calls outside the local exchange and local toll service areas, calls that originate in one LATA and terminate in another, and international calls.

In order to maintain continuous service at your location following the proposed discontinuance, CenturyLink would like to work with you to migrate your existing service to a similar service provided by CenturyLink or, alternatively, a state-of-the-art platform that will provide your business with greater flexibility, simplicity, and efficiency.

Please be advised that unless you initiate a migration order or submit a disconnect request with CenturyLink, your service will be disconnected as early as February 3, 2020, provided that the FCC and any relevant state commissions approve the planned discontinuance. However, you must contact your account team or submit a disconnect order to billing for the disconnected service.

The CenturyLink point of contact for this transition will be your CenturyLink Account Manager. Your Account Manager is AM Name and can be reached at AM Phone, or by email at AM Email. If you would like to designate an operational contact with respect to this matter, please provide his or her contact information as soon as possible.

#### ATTACHMENT A

If you also subscribe to other services from CenturyLink, those services will NOT be impacted by the anticipated discontinuance of the affected services. Your other services will remain in place with no change to the applicable rates, terms, or conditions.

We would like to work with you immediately to update your service and continue our valued relationship, so please contact me as soon as possible to discuss our migration plan. We understand that this is an inconvenience, but we are confident that our team can seamlessly manage the entire process to provide your business with a better communications solution.

Sincerely,

AM Name AM Phone AM Email

### The following statement is required by the FCC:

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Global Crossing Telecommunications, Inc.. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

## CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing SECTION 63.71

APPLICATION to be:

- Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);
- Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
- Served via first-class U.S. Mail, postage prepaid, on the Public Utility
   Commissions listed on the attached service list;
- 4) Served via first-class U.S. Mail, postage prepaid, or via email on the Regulatory

  Authority for the Tribal Nations listed on the attached service list; and
- (5) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense<sup>1</sup>.

Mapue della Marjorje Herlth

December 6, 2019

<sup>&</sup>lt;sup>1</sup> Section 63.71(a) directs applicants to submit a copy of the application to the Secretary of Defense, Special Assistant for Telecommunications. However, due to restructuring within the Department of Defense, that position no longer exists. Commission staff has advised that a copy of the application be sent instead to the Department of Defense Chief Information Officer.

Gavin Newsom Office of the Governor c/o State Capitol Suite 1173 Sacramento, CA 95814 California Public Utilities Commission California State Building 505 Van Ness Avenue San Francisco, CA 94102-3298

Ned Lamont Office of the Governor State Capitol 210 Capitol Avenue Hartford, CT 06106 Connecticut Public Utilities Regulatory Authority 10 Franklin Square New Britain, CT 06051

J.B. Pritzker
Office of the Governor
207 State House
Springfield, IL 62706

Illinois Commerce Commission Suite C-800 160 North LaSalle Street Chicago, IL 60601

Laura Kelly
Office of the Governor
Capitol
300 SW 10th Avenue, Suite 241S
Topeka, KS 66612-1590

Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

Matt Bevin Office of the Governor 700 Capitol Avenue, Suite 100 Frankfort, KY 40601 Kentucky Public Service Commission P. O. Box 615 211 Sower Boulevard Frankfort, KY 40602-0615 Charlie Baker Office of the Governor Massachusetts State House Room 280 Boston, MA 02133

Gretchen Whitmer Officer of the Governor P. O. Box 30013 Lansing, MI 48909

Tim Walz
Office of the Governor
116 Veterans Service Building
20 W. 12<sup>th</sup> Street
St. Paul, MN 55155

Jay Inslee Office of the Governor P. O. Box 40002 Olympia, WA 98504-0002

Tony Evers Office of the Governor 115 East Capitol Madison, WI 53702 Massachusetts Department of
Telecommunications & Cable
1000 Washington Street
Suite 820
Boston, MA 02118

Michigan Public Service Commission P. O. Box 30221 Lansing, MI 48909

Minnesota Public Utilities Commission 121 7<sup>th</sup> Place East Suite 350 St. Paul, MN 55101-2147

Washington Utilities and Transportation Commission P. O. Box 47250 Olympia, WA 98504-7250

Public Service Commission of Wisconsin P. O. Box 7854 Madison, WI 53707-7854 Department of Defense Chief Information Officer Pentagon Washington, DC 20301

Bad River Band of the Lake Superior Tribe of Chippewa Indians of	MikeW@badriver-nsn.gov;
the Bad River Reservation, Wisconsin	
Confederated Tribes and Bands of the Yakama Nation	JoDe@yakama.com;
Confederated Tribes of the Chehalis Reservation	chairman@chehalistribe.org;
Confederated Tribes of the Colville Reservation	neeka.somday@colvilletribes.com;
Cowlitz Indian Tribe	wiyall@cowlitz.org;
Forest County Potawatomi Community, Wisconsin	Ned.DanielsJr@fcpotawatomi-nsn.gov;
Grand Traverse Band of Ottawa and Chippewa Indians, Michigan	Thurlow.McClellan@gtbindians.com;
Ho-Chunk Nation of Wisconsin	wilfrid.cleveland@ho-chunk.com;
Hoh Indian Tribe	Bernard.Afterbuffalo@hohtribe-nsn.org;
Iowa Tribe of Kansas and Nebraska	trhodd@iowas.org;
Jamestown S'Klallam Tribe	rallen@jamestowntribe.org;
Kickapoo Tribe of Indians of the Kickapoo Reservation in Kansas	bwhitewater@yahoo.com;
	Lester.Randall@ktik-nsn.gov;
Lac Courte Oreilles Band of Lake Superior Chippewa Indians of	louis.taylor@lco-nsn.gov;
Wisconsin	
Lac du Flambeau Band of Lake Superior Chippewa Indians of the	jwildcatsr@ldftribe.com;
Lac du Flambeau Reservation of Wisconsin	
Lower Elwha Tribal Community	fgcharles@elwha.org;
Lower Sioux Indian Community in the State of Minnesota	robert.larsen@lowersioux.com;
Lummi Tribe of the Lummi Reservation	Stan.Choate@CenturyLink.com;
Makah Indian Tribe of the Makah Indian Reservation	brittany.olson@makah.com;
Minnesota Chippewa Tribe - Bois Forte Band (Nett Lake)	Catherine.Chavers@boisforte-nsn.gov;
Minnesota Chippewa Tribe - Fond du Lac Band	kevindupuis@fdlrez.com;
Minnesota Chippewa Tribe - Grand Portage Band	norman@grandportage.com;
Minnesota Chippewa Tribe - Leech Lake Band	Faron.Jackson@llojibwe.org;
	burt.howard@llbo.org;
Minnesota Chippewa Tribe - Mille Lacs Band	melanie.benjamin@millelacsband.com;
	terrence.tibbetts@whiteearth-nsn.gov;
	gfrazer@mnchippewatribe.org;
reservations: Bois Forte Band (Nett Lake); Fond du Lac Band;	
Grand Portage Band; Leech Lake Band; Mille Lacs Band; White	
Earth Band)	
	virginia.cross@muckleshoot.nsn.us;
Nisqually Indian Tribe	choke.ken@nisqually-nsn.gov;

Oneida Nation	thill7@oneidanation.org;
Port Gamble S'klallam Tribe	dwellman@pgst.nsn.us;
Prairie Band Potawatomi Nation	Liana@pbpnation.org;
Prairie Island Indian Community in the State of Minnesota	daniel.derudder@piic.org;
	blake.johnson@piic.org;
Puyallup Tribe of the Puyallup Reservation	angel.robertiello@puyalluptribe.com;
Quileute Tribe of the Quileute Reservation	renee.woodruff@quileutetribe.com;
Quinault Indian Nation	fsharp@quinault.org;
Red Cliff Band of Lake Superior Chippewa Indians of Wisconsin	Richard.Peterson@redcliff-nsn.gov;
Red Lake Band of Chippewa Indians	dseki@redlakenation.org;
Sac and Fox Nation of Missouri in Kansas and Nebraska	chief@sacandfoxnation-nsn.gov;
Sault Ste. Marie Tribe of Chippewa Indians, Michigan	aaronpayment@saulttribe.net;
Shakopee Mdewakanton Sioux Community of Minnesota	dawn.blanchard@shakopeedakota.org;
Skokomish Indian Tribe	gmiller@skokomish.org;
Snoqualmie Indian Tribe	Jaime.Martin@snoqualmietribe.us;
Spokane Tribe of the Spokane Reservation	carole@spokanetribe.com;
Squaxin Island Tribe of the Squaxin Island Reservation	acooper@squaxin.us;
St. Croix Chippewa Indians of Wisconsin	LewisT@stcroixtribalcenter.com;
40,000	shaynag@stcroixtribalcenter.com;
Suquamish Indian Tribe of the Port Madison Reservation	lforsman@suquamish.nsn.us;
Upper Sioux Community, Minnesota	kevinj@uppersiouxcommunity-nsn.gov;